

## APPOINTMENT BOOKING TERMS AND CONDITIONS

### 1. Booking and Confirmation

- All appointments must be booked through our websites booking system or by contacting us directly either via phone: 08 62880680 or email: [admin@inmotionesperance.com.au](mailto:admin@inmotionesperance.com.au)
- Appointments are confirmed only upon receipt of booking confirmation from us
- We reserve the right to decline or reschedule appointments at our discretion

### 2. Payment and Fees

- Payment is required on the day of the booking, unless otherwise organised with our clinic.
- Cancellation as per our Policy

### 3. Cancellation and Rescheduling

- Clients must provide at least 24hours' notice for cancellations or rescheduling
- Cancellations with less than 24 hours' notice will, at our discretion, incur a cancellation fee equal to the total amount of the consult
- No-shows will be charged the full appointment fee
- We reserve the right to cancel appointments due to unforeseen circumstances with reasonable notice

### 4. Client Responsibilities

- Arrive punctually for scheduled appointments
- Provide accurate contact information and notify us of any changes
- Inform us of any relevant medical conditions, allergies, or special requirements
- Follow all health and safety instructions provided

### 5. Our Responsibilities

- Provide services with reasonable care and skill
- Maintain appropriate professional standards
- Respect client privacy and confidentiality
- Provide a safe and hygienic environment

## **6. Limitation of Liability**

- Our liability is limited to the cost of the appointment
- We are not liable for indirect or consequential losses
- Clients participate in services at their own risk

## **7. Privacy and Data Protection**

- Personal information collected will be used solely for appointment management
- We comply with the Privacy Act 1988 (Cth)
- Client information will not be shared with third parties without consent

## **8. General Terms**

- These terms are governed by Western Australian law
- Any disputes will be resolved through Western Australian courts
- We may update these terms with reasonable notice